

## Terms and Conditions for Gouda Moon

*Effective Date: May 29, 2025*

Welcome to **Gouda Moon**! By placing an order through our website <https://www.goudamoon.com>, communicating with us via email or phone, or interacting with our services in any way, you agree to the following Terms and Conditions. Please read them carefully.

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### 1. Acceptance of Terms

By accessing our website, placing an order, or using our services, you confirm that you are at least 18 years old and agree to be bound by these Terms and Conditions, our Privacy Policy, Cancellation & Refund Policy, and Delivery Policy.

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### 2. Product Information

All our charcuterie boards and offerings are handcrafted and may vary slightly from the photos or descriptions shown on our website due to seasonal availability and artistic presentation.

- We reserve the right to substitute ingredients of equal or greater value when certain items are out of stock or unavailable.
  - If you have any **allergies or dietary restrictions**, it is your responsibility to notify us when placing your order. While we strive to accommodate requests, we **cannot guarantee an allergen-free environment**.
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### 3. Pricing and Payment

- All prices listed on our website are in USD and subject to change without notice.
- Orders are confirmed only upon full payment (or deposit, for large/custom orders).

- We accept secure payments through third-party providers (e.g., Square, PayPal, Stripe), and we do not store any payment details.
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#### **4. Order Changes and Cancellations**

- All changes or cancellations must comply with our **Cancellation & Refund Policy**.
  - Custom orders and event bookings may be subject to different cancellation timelines and fees.
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#### **5. Delivery and Pickup**

By choosing delivery or pickup, you agree to the terms outlined in our **Delivery Policy**, including availability, missed deliveries, and timing windows. We are not responsible for items once they've been delivered or picked up.

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#### **6. Intellectual Property**

All content on our website—including logos, images, designs, and written copy—is the property of Gouda Moon and protected by copyright laws. You may not reproduce, distribute, or use our content without written permission.

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#### **7. Limitation of Liability**

To the fullest extent permitted by law, Gouda Moon shall not be liable for any direct, indirect, incidental, or consequential damages that result from the use of our products or services, including (but not limited to) food allergies, late deliveries, or event disruptions.

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#### **8. Force Majeure**

We are not liable for any failure or delay in performance resulting from causes beyond our control, such as natural disasters, transportation delays, supply chain disruptions, or public emergencies.

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## **9. Governing Law**

These Terms and Conditions shall be governed by the laws of the state of Oregon, without regard to its conflict of law principles.

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## **10. Contact Information**

If you have any questions about these Terms and Conditions, please contact us at:

### **Gouda Moon**

Email: [rachaelgottsch@gmail.com](mailto:rachaelgottsch@gmail.com)

Phone: 971-269-7253

Website: <https://www.goudamoon.com>

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## **11. Updates to These Terms**

We reserve the right to update or modify these Terms and Conditions at any time. Changes will be posted to this page and are effective immediately upon publication.